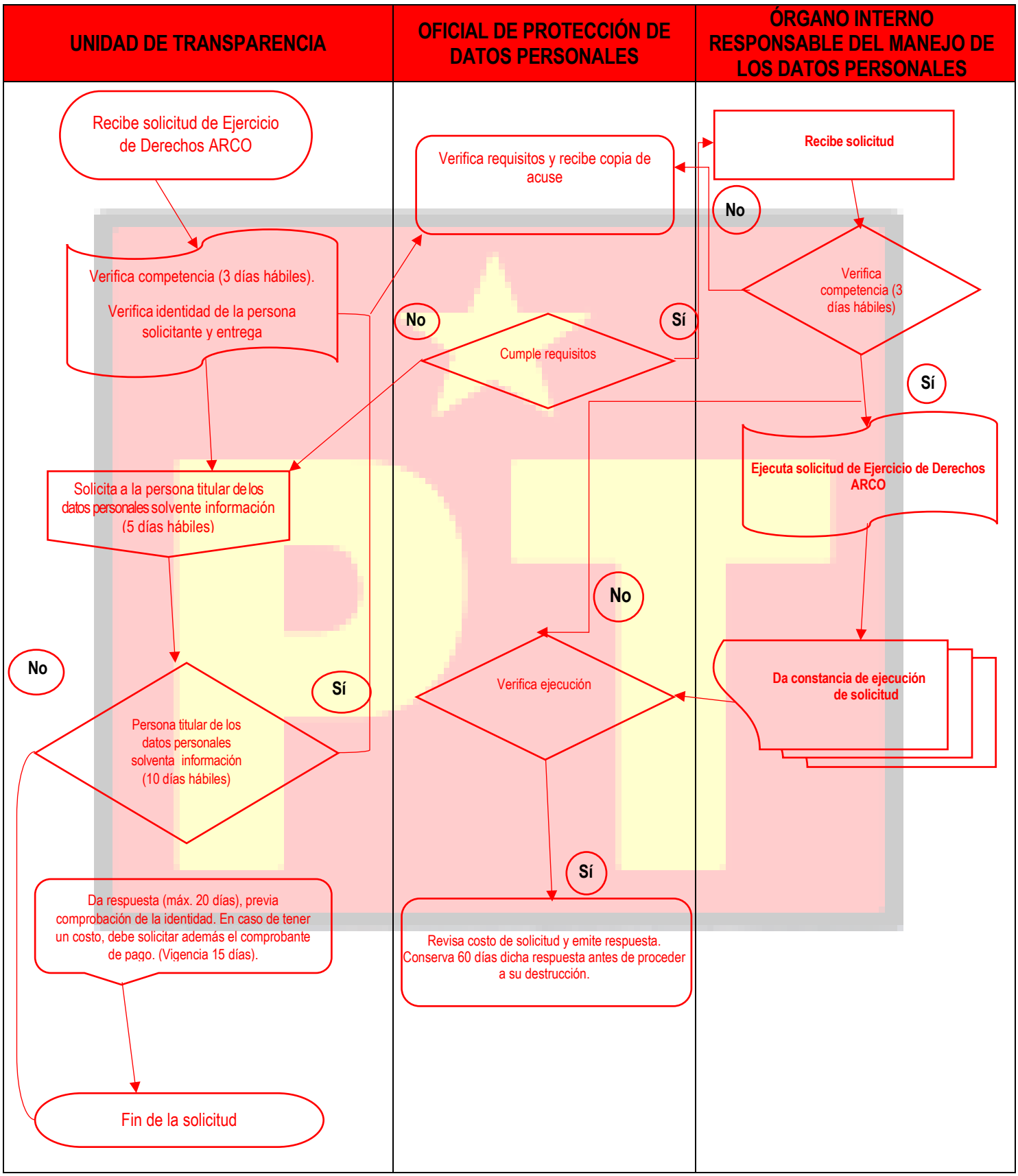Diagrama de Flujo para el trámite de Solicitudes de Derechos ARCO: